

SmartSearch™///

How To...

Conduct Facial Recognition on an International Individual

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How To...Conduct Facial Recognition on an International Individual

With biometric and liveness detection on a selfie, SmartSearch's facial recognition service provides a quick and convenient additional level of security to your existing UK and International Individual checks. The following document provides guidance on conducting facial recognition as part of an International Individual Check.

International Individual Check

1. Follow the usual process for running an International Individual Search. [Please see the 'How to Run...an International Individual Search' How To sheet for guidance on completing this check.](#)
 - Ensure the mandatory fields marked with a **red asterix** are populated with the client's details. The mandatory fields are:
 - Gender*
 - Title*
 - First Name*
 - Last Name*
 - DoB*
 - Address*
- Once these fields have been completed, click 'Continue'. A new window will then load where you will be prompted to enter the details of the government-issued document you wish to verify with or without facial recognition.

Facial Recognition – Government Issued Document

6. Ensure the mandatory fields marked with a **red asterix** are populated with the client's document details.

Mandatory fields include:

- Issuing Country*
- Type of Document*
- Scan Type*

Scan Type

- **Basic:** Verifies a document algorithmically using OCR technology to read the MRZ of the document.

- **Basic with Facial Recognition:** to verify a document algorithmically and conduct a facial recognition check, select 'Basic with Facial Recognition'.

- **Enhanced:** Document manually verified by an ID Document Expert. **Please note: facial recognition is not available on the Enhanced scan.**

- After selecting the scan type, options for the preferred upload method will appear.

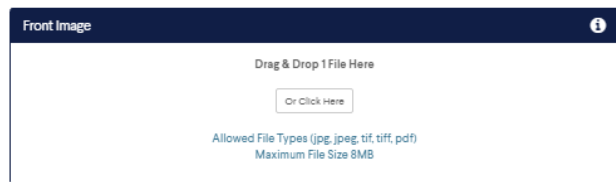
Scan Type *

Basic with Facial Recognition ▼

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Upload Method

- To verify a government issued document you can either upload the document directly from your computer.



Or

- Send an upload link to your client via a free SMS message. Numbers must be input in an international format (e.g. for UK numbers +44...)

Upload Method * Individual Mobile Number *

Choose how to upload the document(s). Must be in international format (e.g. +44...)

→ When happy with the information input, click 'Submit'.

Application Submission

7. Once the check has been submitted, a 'Basic Information' page will load which summarises the details you have input for your client.

- If the SMS link upload option has been selected, a link will be sent to your client prompting them to upload images of their **government issued document** in addition to a 'selfie image' with incorporated liveness detection.

Status
Waiting for document upload via SMS

An SMS upload link was sent to +44 [redacted] Your client has not yet uploaded their documents. You can resend the SMS, change the mobile number it is sent to, or cancel the request and upload the documents now.
Please wait at least one minute and refresh the page before resending the SMS.

Resend SMS Change Mobile Number Cancel SMS Upload

BASIC INFORMATION

SSID	2687564	<input type="button"/>
Scan Type	Basic with Facial Recognition	<input type="button"/>
Document Type	Driving Licence	<input type="button"/>
Document Country	United Kingdom of Great Britain & N. Ireland	<input type="button"/>

Results

8. To view the results, simply retrieve the search using the relevant

N.B. If the SMS link upload option has been selected, results for the Document Check will be displayed once your client has uploaded their images.

An SMS upload link was sent to +44 [redacted] Your client has not yet uploaded their documents. You can resend the SMS, change the mobile number it is sent to, or cancel the request and upload the documents now.
Please wait at least one minute and refresh the page before resending the SMS.

Resend SMS Change Mobile Number Cancel SMS Upload

An SMS link notification will be displayed, with the option to cancel the upload, resend the SMS or change the mobile number. The status of the application will also be viewable.

Status
Waiting for document upload via SMS

Once the result is ready, you will receive an email notification with a link to the search. Alternatively, you can retrieve the search using the relevant **SSID** or **Client Reference** number.

The results of both the Document Check and the Facial Recognition check will be displayed, including a percentage probability of facial likeness to the document image.